

Mapmydiabetes is owned by Mapmyhealth Limited. Mapmyhealth is the data controller for the information you give us. Helastel Limited is our data processor. Helastel manage the Mapmydiabetes servers and data hosting.

Dr Iain Brogan is our Caldicott Guardian and Data Protection Officer; if you need to contact him, please email [dataprotection@mapmyhealth.co.uk](mailto:dataprotection@mapmyhealth.co.uk)

**The information you provide to us when using Mapmydiabetes will be processed for the following reasons:**

- To register and manage your user account
- To provide you with the Mapmydiabetes service to help you manage your health
- To understand how well Mapmydiabetes is helping you manage your health
- To notify you of any changes to the service or our policies
- To process any request by you for information we hold on you
- To comply with our statutory and regulatory obligations

**The type of information we will collect from you includes:**

- Your name, date of birth, email address, NHS Number and gender
- Information your healthcare professional or you choose to put into the Mapmydiabetes account relating to you and your health (the GDPR calls this type of information Special Category Data)

**Why do we need your information?**

- Some of your information such as your name, date of birth, email address, NHS number and gender are used to set up and manage your Mapmydiabetes account
- Some of this information and your IP address is used to verify you are who you say you are when you log in or request support, such as a password reset. This is to keep your account secure
- Other personal information and the Special Category Data that you choose to put into Mapmydiabetes can only be viewed by you and your healthcare professional. This information is encrypted, securely stored and cannot be accessed by us in a way that identifies you
- We may combine your information with information from other users and anonymise it (so that it cannot identify you and is in no way personal to you). This information will be used by us or by third parties, including the NHS, for research purposes, to inform decisions about public health interventions and health resource planning, and to improve our service
- We have a Data Protection regime in place to oversee the effective and secure processing of your personal information. Further details can be found in our [Terms of Use](#), [Privacy](#), [Cookies](#) and [Security](#) policies. These documents can also be viewed in Mapmydiabetes

**What is the legal basis for processing your data?**

We need your consent to process your information. In order to use Mapmydiabetes, you will need to agree to this Privacy Notice. We need your explicit consent to process Special Category Data. You need to agree to this in order to use Mapmydiabetes.

**Who will be relying on your consent?**

Mapmyhealth and Helastel need your consent to collect information from you.

**How can I access my personal information?**

You are entitled to view, amend, or delete your personal information. You can do this by logging in to Mapmydiabetes.

If you wish all your information to be deleted, you will no longer be able to access Mapmydiabetes. Please contact Mapmyhealth at: [contact-us@mapmyhealth.co.uk](mailto:contact-us@mapmyhealth.co.uk) if you wish us to delete your account.

**Changes to this Privacy Notice**

This Privacy Notice will be reviewed annually and was created on 8<sup>th</sup> May 2018.